



eBusiness Support Contacts

General Customer Service

Call 1-800-766-7000 or email fishercustomerservice.us@thermofisher.com for help with:

- Invoices
- Order status
- Shipping information
- Rejected invoices (mismatched price, unit of measure, catalog number, line number, purchase order number fields)
- Change/cancellation requests

eCommerce Customer Service

Call 1-877-372-4334 or email ecommerce@thermofisher.com for help with:

- Troubleshooting
- Resubmission of electronic invoices
- Rejected invoices (duplicate invoice number, format structure)
- Document transmission
- System outage
- New/update ship-to-location codes

Punchout Support

Call **1-877-885-2081** (select options 1 and 3) or email fisher.support@thermofisher.com if you experience problems with your punchout.

Visit fishersci.com/helpandsupport for more information.

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In the United States

Order online: fishersci.com

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